BULLIES AND VICTIMS FROM THE SCHOOLYARD TO THE BOARDROOM THE ABRIDGED VERSION

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CHAPTER ONE: THE BULLY PORTRAIT

affectiveblindness

self-control

Perception

perception justice

social blindness

depersonalization

Justice	
Reinforcement Theory	conditioning

CHAPTER TWO: VICTIM PORTRAIT

- f appearingdiscouragedor depressed not showing joy or gladnessat a happy occasion; f remaining alone or isolated; with drawal from or avoidance of social contacts; f becoming easily pset;

- f having difficultysleeping;f showing a strong fear offejection;f showing

- f Proactiverather that a reactive or passive approach to problem solving.
- f Construct their experiences in positive and constructive ways.
- f Are good-natured and easy to deal with; as a result, they gain other people's positive attention.
- f Coherence a belief that life makessenseand that one has some control over what happens.

- f Communication behavior createsonflict.
 f Communication behavior reflectsonflict.
- f Communications the <u>vehicle</u> for the productive or destructive management of conflict.

personal antagonism toward the partner as welldassagreement.

f HostileQuestioning - Directiveor leadingquestionsthat fault

pushing, hitting, teasing, taunting, mocking and threatening and intimidating (Farrignton, 1993; Always, 1991). Indirect bullying refers to social isolatamcial ostracism,

Emotional Abuse can include verbal and physical expressions.

Pattern of repeatedbehaviors.

Emotional Abuse behaviors are unwelcome, unwanted, unsdicited.

Emotional abuse violates standards of human etreatment, moral obligation, ethics.

Emotional abuse behaviors caubarm.

There is intent or an ability to control.

Powerdifferences.

The factors

of mobbing, the typologies of mobbing behaviors, the five phases of mobbing the degreesof mobbing

Factors of Mobbing

- f Assaultson the dignity, integrity, credibility, and professional competence of employees.
- f Negative, humiliating, intimidating, abusivmalevolent, and controllingcommunication.
- f Perpetratedby one or more staff members-"Vulturing"
- f Portrayingthe victimizedperson as being at fault.
- f Engineered discredit, confuse, intimidate, isolate, and force the person into submission. f Not recognized, misinterpreted, ignored, tolerated, encouraged, or, even, instigated by the management of the rganization.

Third Degree

- f UnethicalActivities f Downsizing, Restructurin Mergers

Exaggerated rait Trait ‡ ‡ ‡ ‡ ‡ ‡ ‡ ‡ ‡ ‡

Victim's Maladaptation

f Put the past in its proper perspec2 r ueinphper14-2.7 (u)514-2.7 (i()-2.65tnlp)5.2 (p)5.2 ((er82.7 (ts)1.g-2)

Bull	y-Victim	Conflict	Algorithms
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