New York Life Group Benefit Solutions

How to submit a claim or check leave status over the phone

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Enter your leave ID (bee

leave.

b Press 2 to check the status of an existing family medical leave or disability c

- Press 2 again for family medical leave status
- Press 3 for disability claim status, payment status, or to speak to your claim

Press 4 to file a new claim or leave. An advocate will support you on filing a new c long-term disability, short-term disability, or family medical leave.

When you call New York Life Group Benefit Solutions (NYL GBS), we'll help get you to the right place with automated menu choices that are easy to follow.

You can count on us to help ease the process.

Filing a claim is important for finding peace of mind. We're here to support you every step of the way.

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